

*Dr. Mary Ellen Hoye D.D.S., LLC
Dr. Debra Alavi D.D.S. M.S.*

*15927 S. Bell Road
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(708)301-3444*

Limited Dental Warranty

Our practice is proud of the dentistry we provide for you and your family. Our goal is not just to correct any dental problems you have, but also to show you how to prevent dental disease in the future. This saves all parties involved added expense and time.

The long-term success of the treatment we provide depends on the care of your teeth and gums at home as well as in our office. Keeping up with the professional recommended treatment in our office includes your professional cleanings, x-rays, fluoride treatments, and periodic examinations by the dentist of the teeth, gums, bone, oral cavity, throat, muscles of the head and neck, and oral cancer screenings. The products and treatment course recommended for you and the frequency of your visits depends on your individual condition and may differ for all family members. Visits may be every 2, 3, 4, or 6 months depending on your oral health and home care.

People always ask us, "How long should this last?" In our practice we strive for perfection and satisfaction. This is why we are happy to offer you this warranty, something few dental practices do. In today's technology, almost everything we have learned is on the preventive side. You can avoid most or all disease if you eat a sensible diet, and spend four minutes in the morning and evening brushing, flossing, and any other special instructions given by our office. Our warranties remain as stated as long as we are part of the maintenance at the schedule we have diagnosed for you. These may be set every 2, 3, 4, or 6 months as recommended by Dr. Hoye and Hygienist.

With that in mind, we offer the following warranties:

Composite (Tooth colored) Fillings:

If a composite filling is the *recommended* treatment of choice, we will replace or repair it in the event of a failure for a period of 2 years. Composite restorations done as a *compromised* form of treatment (instead of a crown, inlay, onlay, or veneer) are not covered under this warranty. If the restoration itself (NOT THE REMAINING TOOTH STRUCTURE) breaks or fractures within 2 years and requires a crown, or onlay, we will credit any out of pocket expense for the filling towards the additional service.

Root Canals:

Root canals are 95% successful but not 100%. If you have a root canal and the recommended final

restoration for your tooth (usually a build up, post and core, and/or full coverage crown) and your root canal fails within 2 years we will credit your account your total out of pocket expense of the root canal towards replacement bridge or implant crown. This credit will be applied to services rendered by Dr. Hoye.

Crowns, Bridges, Inlays, Onlays, and Porcelain Veneers:

We have learned that despite our best efforts, any of these tooth restorations can fail for a variety of reasons that include new decay, breakage from excessive grinding of one's teeth, or simply biting down on a hard object such as a fork, bone, or nut. In fairness to both patient and doctor we will warranty these lab created restorations on a sliding scale of replacement cost in the unlikely event that you should require replacement in the first 5 years. The percentages reflect your portion of the current fees at the time replacement is needed.

First year	0%
Second year	0%
Third year	0%
Forth year	60%
Fifth year	70%
Sixth+ year	100%

Dentures and Partial:

Full dentures and partial dentures are warranted for a period of 2 years. Accidents such as dropping your denture are not covered. Due to the nature of dentures we cannot guarantee your comfort or your ability to accommodate these artificial appliances. They may require additional services such as adjustments or re-lines to maintain. Those are not included as they are considered maintenance.

Lumineers:

Dr. Mary Ellen Hoye DDS, LLC has joined the Smile Discovery Program to provide your lumineers with a LIFETIME ONE TIME REPLACEMENT warranty for lumineers placed after April 1st 2011!* Remember you must maintain your prescribed dental cleaning and maintenance program!

Conditions

- 1) Maintain uninterrupted membership in our practice.
- 2) Keep your prescribed regular continuing care appointments (with no appt. varying more than 30days), periodontal and regular cleanings.
- 3) Maintain your account in good standing.
- 4) Have the recommended treatment prescribed by one of our doctor's,

* Minimal chair time fees may apply.

THIS WARRANTY DOES NOT INCLUDE ANYTHING NOT MENTIONED ABOVE, INCLUDING DESENSITIZATION TREATMENTS, NIGHT GUARDS, NOR DOES IT COVER DAMAGE TO TEETH OR DENTAL PROSTHESIS CAUSED BY ACCIDENTS, TRAUMA, NEGLIGENCE OR IMPROPER USE (GRINDING, CLENCHING, CHEWING ICE OR BITING NON FOOD ITEMS).

NAME

DATE